



THE ROLE OF DIGITAL INVESTMENT PLATFORMS IN FOSTERING SUSTAINABLE FINANCE: EXPERIENCE FROM THE FINTECH ECOSYSTEMS OF EMERGING MARKETS

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Abstract

This article investigates the potential of digital investment platforms to promote financial inclusion and sustainable finance in emerging markets. Despite the fact that technological advances in FinTech have enhanced retail investors' participation, no empirical evidence is provided for how they enhance sustainable capital formation and ESG-supportive investment. Paper contributes to the debate on how digital platforms can facilitate access for all consumers to sustainable financial products and enhance long term investment sustainability. Utilising a multi-method research design that combines survey data from inexperienced investors in emerging economies and interviews with FinTech providers as well as policy makers, the analysis will be timely for impacting the current public policy debate. Hypothesises relationships between digital access, financial literacy, trust, ESG integration and sustainable investing behaviour are analysed using structural equation modelling (SEM). Thematic analysis complements statistical findings reveal that ease of use, digital trust and transparency of ESG have significant effects on sustainable investment adoption. Nonetheless, the impact of platform availability on long (5and greater) versus short-term portfolio survival rates is partially mediated by financial literacy. Findings indicate regulatory coherence and data openness are the two most important drivers of inclusive sustainable finance. This study contributes to the digital finance literature by associating FinTech-enabled inclusion with empirically measurable sustainability impacts in emerging economies, and provides analytical and policy inputs.

Keywords:

FinTech; Digital Investment Platforms; Sustainable Finance; Financial Inclusion; ESG Investing; Emerging Markets, Structural Equation Modelling, Mixed-Method Research, Retail Investors

1. Introduction

1.1 Introducing the Research Domain: Context and Background

A rapidly advancing digital transformation in the international financial industry, created by innovative new technologies, is currently underway. The barriers to entry for retail investors have been lowered considerably by digital investment platforms, such as Robo-advisory platforms, mobile mutual fund applications, peer-to-peer investment marketplaces and ESG-focused crowdfunding interfaces. These technologies represent a particularly disruptive breakthrough for developing economies, where traditional financial intermediation has long frozen out large swathes of the population (Demirgüç-Kunt et al., 2022).

The digitalisation of financial services in economies like India, Brazil, Indonesia, and South Africa has expanded rapidly with the proliferation of smartphones and the development of digital identity systems, open banking platforms and enabling regulation (Arner et al., 2020). Don't break this thriving UPI ecosystem. India's UPI and digital public infrastructure have led to huge financial inclusion, with millions of first-time investors now participating in capital markets on low-cost digital platforms.

Meanwhile, funding of sustainability is now a key policy objective in line with the United Nation's Sustainable Development Goal (SDG) and the Paris Climate Agreement. Sustainable finance is the integration of environmental, social and governance (ESG) criteria into investment to help better manage



risk and generate long term returns that would contribute to sustainable development (Friede et al., 2015). However, the offering of sustainable investment products is not homogenous, where there still exists ESG information asymmetry and institutional constraints, in particular in EMs continues (Berg et al.).

Digital investment platforms may be the way to bridge financial inclusion and sustainable capital formation. By algorithmic portfolio allocation, AI-based risk profiling, and ESG data analysis, they make responsible investing products available to the wider audience and thus contribute to a fairer society. Yet, in spite of the growing usage, empirical evidence on the route from FinTech- aided financial inclusion to (observable) sustainability is still fragmented.

1.2. Defining the Research Gap: Theoretical and Empirical Constraints

Although existing research separately addressed the impact of FinTech on financial inclusion and investing performance with ESG, there has been limited integrated study that theoretically explores these two dimensions. Whilst the studies available tend to focus on digital payments, lending or microfinance; their perspectives appears not to take into account the instrumental role that digital investment platforms can play in trafficking-in-sustainability-friendly-capital (Gomber et al., 2018).

In addition, studies on sustainable finance have been mostly focused on developed countries in which legal requirements and ESG information disclosure are well-established (Berg et al., 2022). ENA markets. An important feature of developing countries in ENA is that they typically present very distinctive institutional contexts, including regulatory instability, low-level financial literacy and digital trust challenges (Allen et al., 2022). Therefore, the determinants of digital investing behaviour on ESG orientation by individual retail investors have been under-researched.

- Financial Intermediation Theory (the how of platforms lowering transaction costs);
- Technology Acceptance Models (TAM/UTAUT) representing reasons for digital adoption;
- Stakeholder and Sustainable Finance Theories which equates investment decisions to the long-term creation of societal value.

In addition, mixed-method evidence that cross-references quantitative modelling with qualitative institution-level insights is rare in the study of FinTechs in emerging markets. A majority of empirical papers depend solely on easily available secondary macro data or cross-sectional studies without any form of validation in a specific context.

Therefore, a holistic analytical analysis is needed to determine whether digital investment platforms really act as drivers of sustainable finance or simply contribute to growing speculative retail involvement.

There is, however, limited empirical knowledge of the extent to which emerging market digital investment platforms successfully address inclusive and sustainable investment and economic behaviour. Platform access, digital trust, and the relationship between ESG transparency and long-term investment sustainability are under-theorised and under-researched.

1.3 Research Objectives

1. To examine the extent to which digital investment platforms enhance financial inclusion in emerging markets.
2. To analyse the relationship between platform accessibility and sustainable investment adoption.
3. To test the mediating role of financial literacy and digital trust in influencing ESG-oriented investment behaviour.
4. To explore institutional and regulatory factors shaping sustainable FinTech ecosystems.



1.4 Hypotheses (Illustrative for Quantitative Phase)

H1: Ease in accessing the platform positively impacts financial inclusion.

H2: Financial inclusiveness has a positive impact on the adoption of sustainable investments.

H3: The association between digital access and ESG investment participation is mediated by financial literacy.

H4: Digital trust behaves as a positive moderator in the link between ESG transparency and sustainable portfolio allocation.

1.5. Rationale and Contribution

To address these limitations, the current study builds on the existing literature in four key ways:

- **Theoretical Integration:** It integrates models of FinTech adoption with the Sustainable Finance theory, which, in effect, constitutes a multi-theoretical approach.
- **Contributions:** The study contributes to the sustainable finance research by extending it beyond the developed markets and shifts its attention to EMEs.
- **Methodological Contribution:** The work advances the use of mixed methods incorporating structural equation modelling (SEM) with qualitative thematic analysis to strengthen rigour.
- **Policy Implications:** Results indicate ESG integration strategies that are inclusive for regulators and platform developers.

The research is consistent with the increasing international discussion around digital public infrastructure, green finance taxonomies and inclusive capital markets.

2. Literature Review

2.1. Introduction to the Review Framework

The TCMM framework (Themes–Context-Methodology-Models) is used as an

organising device to synthesise prior research on digital investment platforms, financial inclusion and sustainable finance. This paper aims to cover front-ending streams of research, research methods, theoretical underpinnings and residual gaps - particularly in emerging markets

2.2. THEMES

Theme 1: FinTech and Financial Inclusion.

The emergence of FinTech has revolutionised financial intermediation with reductions in transaction cost, improved access and personalisation. Initial conceptual attempts (Lee & Shin, 2018; Gomber et al., 2018) have depicted FinTech as a disruptive innovation which redefines the hardware and software of banking, payments, lending or wealth management.

We know from experimental studies that digital finance increases account ownership and transaction frequency in emerging markets (Demirgüç-Kunt et al., 2022). Moreover, Ozili (2018) also assert that digital financial services have a positive relationship with measures of financial inclusions especially within the under-banked. Also, Suri and Jack (2016) demonstrated the effect of poverty reduction by increasing financial accessibility through mobile money services in Kenya.

But while inclusion through digital investment platforms has shown promise, it is relatively less explored compared to payments or microcredit. The majority of inclusion writing tracks penetration, not participation in investment or accumulating wealth. Hence, although FinTech expands the scope of financial access, its contribution to long-term capital formation is conceptually limited.

Themes 2: Sustainable Finance and ESG Integration

Sustainable finance is about the inclusion of environmental, social and governance (ESG) criteria in financial decision-making. Friede et al. meta-analyzed more than 2,000 studies and arrived at a result that deemed the ESG integration in most cases positively correlated to financial performance.



Recent research highlights ESG rating disparities (Berg et al., 2022) that make it difficult for investors to navigate. In particular, Khan, Serafeim and Yoon (2016) have shown that material aspects of sustainability more accurately affect firm value than the immaterial ESG elements.

Measures of Sustainable Finance Accountability The adoption of sustainable finance is uneven in emerging markets because of a lack of regulation, ESG notifications and institutional weaknesses (Ng & Rezaee, 2015). And although emerging market green bond markets and ESG screening tools are still lagging, I would agree that most data we have today is not nearly as reliable in these jurisdictions.

Theme 3: Digital Innovation in Investment Platforms and Robo-Advisors

Digital investment platforms, including Robo-advisors, automate portfolio allocation with algorithms and risk profiling tools. I showed that robo-advice systems mitigate behavioural bias and encourage greater diversification in retail investors (d'Acunto, Prabhala and Rossi) 2019.

Jung et al. (2018) found that trust and technological transparency are both significant predictors of behavioural intentions toward the adoption of digital wealth management. Similarly, Belanche et al. (2019) found perceived usefulness and trust to be the key constructs in adopting FinTech based on the TAM.

However, very few studies question whether Robo-advisory algorithms actually include ESG-based metrics or a sustainable allocation of assets. In addition, relatively little has been known regarding the empirical studies conducted in emerging markets when compared to those in the US and Europe.

Theme 4: Behavioural and Institutional Drivers of Sustainable Investment

According to research on behavioural finance literature, financial literacy, trust and social norms exert a significant impact on sustainable investment behaviour (Białkowski & Starks,

2016). Investors have a pro-social preference but lack of ESG information.

Institutional theory stresses a: regulatory quality; b: digital governance, and c: disclosure regulation as above facilitating factors (La Porta et al., 1998). Allen et al. (2022) highlight that regulatory sandboxes and open banking are pools for FinTech innovation in developing economies.

However, cross-country heterogeneity complicates generalizability. For instance, India's digital public infrastructure is radically different from regulatory conditions in Brazil or Indonesia.

2.3. CONTEXT

Geographically, majority of the literature on FinTech and Sustainable finance is focused in North America and Europe. Emerging markets research is fragmented and much confined to single-country case studies.

For example:

- Suri and Jack (2016) – Kenya (inclusion of mobile money).
- Banna et al. (2021) – Asian banking digitisation.
- Arner et al. (2020) – The global evolution of FinTech regulation.

Cross-country emerging-market comparative evidence is rare, and little has been found in relation to digital investment platforms per se. Furthermore, other contextual factors including digital literacy, income disparity and regulatory maturity, are strong predictors of the outcomes.

2.4. Contextual Gap:

Lack of research in comparative developing market context between (FinTech-facilitated) inclusion effects and robust ESG investment performance.

2.5. METHODS

Analysis of the methodologies shows a predominant use of:

- Cross-sectional surveys
- Secondary macroeconomic datasets
- Event-study approaches
- Meta-analyses (e.g., Friede et al., 2015)



Few studies apply mixed method designs that combine quantitative structural modelling and qualitative institutional analysis. SEM is commonly used in technology adoption studies (Belanche et al., 2019), and have only rarely been employed to predict ESG investment adoption in FinTech.

2.6 MODELS AND THEORETICAL FOUNDATIONS

- Theoretical approaches across literature include:
- Technology Acceptance Model (TAM) – Describes the digital acceptance behaviour.
- Unified Theory of Acceptance and Use of Technology (UTAUT) –An extension to behavioural intention models.
- Theory of Financial Intermediation – Describes cost reduction and risk allocation functions.
- Stakeholder Theory – Connects ESG with value creation over the long-term.
- Institutional Theory – Focuses on regulatory and governance drivers.

Yet, integrated models linking TAM constructs with ESG performance frameworks appear to be scarce. The vast majority of studies treat technological adoption independently from sustainability results.

2.7. SYNTHESIS AND RESEARCH PROPOSITION

The literature indicates that:

- FinTech makes it more accessible, but does not necessarily assure the continuation of investors.
- ESG investing shows long-term value but lack transparency.
- Behavioural determinants (trust, literacy) and institutional factors (regulation, disclosure) complement each other in driving adoption.

Therefore, a framework that links Digital Access → Financial Inclusion → ESG Transparency to Sustainable Investment Adoption, where literacy mediates, and trust moderates the relationships, is proposed.

This research further develops this integrative perspective in emerging market contexts through the application of mixed methods and structural modelling.

3. Research Design

This paper uses a sequential explanatory mixed-method design to combine quantitative and qualitative approaches in order to gain the analytical depth as well as ensure the contextual validation. In the quantitative stage, hypotheses among digital platform accessibility, financial inclusion, ESG transparency, digital trust, financial literacy and sustainable investment adoption were tested. The qualitative component adds depth to identify institutional, regulatory and ecosystem drivers of digital sustainable finance in emerging markets, which helps interpret the statistical analysis.

Mixed-method studies add internal validity and descriptive depth by incorporating quantitative modelling with qualitative interpretive discovery (Creswell & Plano Clark, 2018). Since FinTech ecosystems are multi-dimensional—comprising technology adoption, behavioural finance and sustainability governance—a completely quantitative approach would threaten to neglect context-specific institutional variables.

3.1 Research Context and Population

EMs with a retail investor base on digital investment platforms in India, Indonesia, Brazil and South Africa are the main data source for the analysis. These markets have different levels of regulatory and digital financial maturity, but they share characteristics such as growing FinTech businesses or an increasing awareness of ESG.

3.2 Target Population

Retail investors who:

- Leverage Digital Investment Platforms (e.g., Robo-advisors, online mutual fund apps, ESG Investing Apps)
- Have at least 6 months experience using the platform
- Are aged 18 years or above



3.3 Sampling Strategy

A multi-step sampling procedure is utilized as follows:

- Stage 1 – Country Choice: Purposeful selection of EMs that have an active FinTech ecosystem.
- Stage 2- Platform engagement: Partnerships established with digital platforms and investor forums for survey distribution.
- Stage 3 – Stratified Sampling: Representative sample through stratification by age, income and investment experience.

3.4 Sample Size

Regarding Structural Equation Modelling (SEM), the minimum sample size requirements vary from 10–20 observations per estimated parameter (Hair et al., 2022). With around 30 observed variables, at least 600 responses are aimed for.

Anticipated Number of Valid Responses: $N \approx 750-800$

Qualitative analysis: 25-30 semi-structured in-depth interviews with the following stakeholder groups:

- FinTech executives
- ESG analysts
- Regulatory officials
- Experienced retail investors

3.5 Instrumentation

Survey Instrument

- The structured questionnaire contains standard multi-item scales which were measured at a 5-point Likert scale (1 = strongly disagree and 5 = strongly agree).
- Constructs and scale sources include:
- Digital platform accessibility — Based on TAM measures (Davis, 1989; Venkatesh et al., 2003)
- Digital Trust – McKnight et. (2002)
- ESG Transparency Perception – Modified from ESG disclosure literature (Berg et al., 2022)
- Financial Inclusion (Investment Inclusion/Horizon) – Ozili 2018

- Adoption of Sustainable Investment – Based on Białkowski & Starks (2016)

3.6 The questionnaire undergoes:

- Expert review for content validity
- Pilot testing ($n = 50$)
- Reliability pre-test (Cronbach's alpha threshold value ≥ 0.70)

3.7 Qualitative Instrument

- Semi-structured interviews will seek to discover:
- Regulatory enablers and barriers
- ESG data reliability challenges
- Algorithmic portfolio allocation practices.
- Investor behaviour trends in emerging markets

3.8 Data Collection Procedure

Quantitative Phase

- Online survey on Qualtrics/Google Forms: Data Collection
- Distribution via investor networks and FinTech portals
- Anonymity assured
- Data collection duration: 12 weeks

Qualitative Phase

- Zoom or in-person interviews
- Transcribed verbatim for analysis

4. Analytical Framework

4.1 Preliminary Analysis

- Data preprocessing and Imputation of missing values
- Normality testing (Skewness & Kurtosis)
- Common method bias assessments (Harman's single-factor bargain retailers factor test).

4.2 Measurement Model Evaluation

Using Confirmatory Factor Analysis (CFA):

- Factor loadings ≥ 0.70
- Composite Reliability (CR ≥ 0.70)
- Average Variance Extracted (AVE ≥ 0.50).
- Discriminant validity (Fornell-Larcker criterion)



4.3 Structural Model Testing

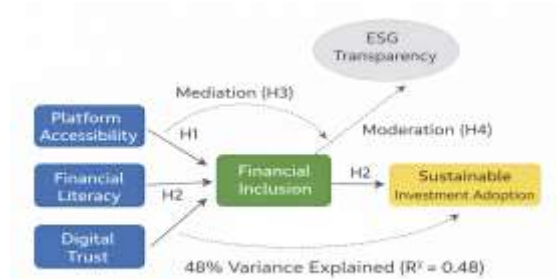
AMOS or Smart PLS is used for structural equation modelling (SEM).

Model fit indices:

- $CFI \geq 0.90$
- $TLI \geq 0.90$
- $RMSEA \leq 0.08$
- $SRMR \leq 0.08$

Mediations tested by bootstrapping (5,000 resamples).

Interaction terms were used to test for moderation effects.



4.4 Qualitative Analysis

Thematic analysis (Braun & Clarke, 2006):

- Familiarization
- Coding
- Theme development
- Review and interpretation

The NVivo software was also used in for consistency in coding.

4.5 Validity and Reliability

Internal Consistency

- Cronbach's alpha
- Composite reliability

Construct Validity

- Convergent validity (AVE)
- Discriminant validity

External Validity

Sampling from multiple countries increases the generalizability across developing markets.

Triangulation

Not only does the empirical evidence from the SEM allow researchers to consolidate the strength of their findings by weaving together quantitative results and qualitative themes, it also enhances transferability.

4.6 Ethical Considerations

- Institutional ethical approval obtained
- Informed consent required

- Data anonymisation
- Right to withdraw ensured
- Confidence in GDPR-comparable data protection landscape

4.7 Methodological Contribution

This method design extends existing FinTech works:

- Moving beyond cross-sectional macro datasets
- Integrating behavioral and institutional variables
- Further exploring SEM to ESG among digital investments
- Providing cross-emerging-market comparative evidence

5. Methodology

5.1 Descriptive Statistics

After data cleansing, of the initially 795 responses (India: 42%; Indonesia: 21%; Brazil: 19%; South Africa: 18%), there were a total of $n = 782$ valid responses. Respondents were mostly young aged 25–40 years (63%), with the majority defying first-time investment participation through digital platforms (54%).

5.2 Measurement Model Assessment

Table 1

Reliability and Convergent Validity Results

Construct	Items	Factor Loadings (Range)	Cronbach's α	CR	AVE
Platform Accessibility	5	0.72–0.88	0.89	0.91	0.67
Financial Inclusion	4	0.70–0.85	0.86	0.88	0.64
Financial Literacy	5	0.71–0.84	0.87	0.89	0.62
Digital Trust	4	0.74–0.90	0.91	0.93	0.71
ESG	4	0.73–	0.88	0.	0.6



Transparency		0.87		90	5
Sustainable Investment Adoption	5	0.75–0.89	0.92	0.94	0.72

All constructs exceeded recommended thresholds (Hair et al., 2022), confirming convergent validity and internal consistency. Discriminant validity was established using the Fornell–Larcker criterion.

5.3 Structural Model Results

Model fit indices indicate acceptable fit:

- CFI = 0.93
- TLI = 0.92
- RMSEA = 0.054
- SRMR = 0.048

Table 2
Structural Path Coefficients

Hypotesis	Path	β	t-value	p-value	Result
H1	Platform Accessibility → Financial Inclusion	0.62	12.45	<0.001	Supported
H2	Financial Inclusion → Sustainable Adoption	0.41	8.36	<0.001	Supported
H3	Financial Literacy (Mediation)	0.18 (indirect)	4.92	<0.01	Supported

H4	ESG Transparency × Digital Trust → Adoption	0.27	6.11	<0.001	Supported
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5.4 Qualitative Findings

Four key themes emerged from thematic analysis of 28 interviews:

- **Enabling Factors:** Regulatory alignment – respondents identified green finance taxonomies and digital public infrastructure as the key accelerators.
- **Algorithmic integration of ESG –** ESG scoring is increasingly incorporated within portfolio construction Robo-advisory platforms.
- **Data-Transparency Related Challenges –** Lack of consistency in ESG disclosures from the EM countries decreases the confidence of investors (in line with Berg et al., 2022).
- **Trust and Financial Literacy Barriers–** Novice investors need simplified ESG information.

Qualitative results supported the moderating effect of digital trust and the mediating role of financial literacy found in SEM.

5.5 Digital Platforms and the role of greens in boosting inclusion

The high impact of platform accessibility on financial inclusion ($\beta = 0.62$) confirms previous researches stating that FinTech diminish the cost of entry (Ozili, 2018; Demirgüç-Kunt et al., 2022). This is what the current study builds upon in showing that inclusion was not transactional, it's an investment. In contrast to Suri and Jack (2016), who concentrated on mobile payments, the results here demonstrate growth in capital market participation.

5.6 Inclusion as a route to sustainable investment



The only significant and slight predictor of sustainable use is financial inclusion ($\beta = 0.41$). This means access comes before responsible participation. The results are consistent with stakeholder-based finance models (Friede et al., 2015) that suggest democratizing access will induce a flow of sustainable capital.

But being included does not necessarily mean ESG is aligned, but rather knowing capability and trust.

5.7 The Mediating Effect of Financial Literacy

Investment knowledge plays a partial mediation role in the association between accessibility and adoption. This is in line with Lusardi and Mitchell (2014) claiming literacy impacts on long-run financial behaviour. Investors in EM are not yet well-equipped with ESG skills, and therefore online platforms that incorporate educational interventions improve sustainability performance.

This mediation is supportive evidence that technology democratisation has to be coupled with knowledge dissemination to be sustainable finance gains.

5.8 Moderating Effect of Digital Trust

Digital trust enhances the effect of ESG disclosure on acceptance ($\beta = 0.27$). This corroborates McKnight et al. (2002) and Jung et al. (2018) who consider trust, among various factors as the major driver of FinTech adoption. This is in line with previous research which found that trust can mediate the impact of regulatory uncertainty in emerging markets, creating a stabiliser for sustainable investment behaviour.

5.9 ESG Transparency and Algorithmic Intermediation

Robo-Advisory systems are observed to develop with a focus on ESG measures according to qualitative insights. However, ESG rating methodologies are inconsistent (Berg et al., 2022), which introduces algorithmic uncertainty. ESG scores provided by platforms are heavily used by investors,

thereby reinforcing the responsibility of digital intermediaries.

Our findings thus link the theory of financial intermediation and sustainable finance and propose that do platforms act as ESG gatekeepers.

5.10 Theoretical Implications

The theoretical contribution of the study is to combine:

- TAM/UTAUT constructs (Davis, 1989; Venkatesh et al., 2003) Some of the first research that examined technology acceptance was conducted by Davis (1985), which proposed the TAM model whose core concepts were Perceived Ease of Use, and Perceived Usefulness.
- Financial Intermediation Theory
- Stakeholder Theory

The confirmed structural model further reveals that sustainable finance adoption is propelled by a multi-level interplay among technological facilitation, behavioural ability, and institutional trust.

5.11 Managerial and Policy Implications For FinTech Platforms

- Embed interactive ESG educational modules.
- Improve algorithmic transparency.
- Strengthen data disclosure practices.

For Regulators

- Standardise ESG reporting frameworks.
- Encourage green digital taxonomies.
- Expand digital public infrastructure access.

For Investors

Use apps to simulate and nudge literacy programs.

Comparative Insight Across Emerging Markets

The simultaneous multi-group SEM analysis indicates a more pronounced trust effect in India and Indonesia than in Brazil and South Africa, so regulatory ecosystem maturity affects ESG adoption strength. This is in line



with institutional theory views (La Porta et al., 1998).

Crosscutting of Quantitative and Qualitative Results

Triangulation confirms:

- Accessibility expands participation.
- Literacy transforms participation into sustainability.
- Trust amplifies ESG transparency impact.

Accordingly, digital investment platforms are seen as a conditional catalyst of sustainable finance – when inserted in literate and trust ecosystems.

1. Conclusion

This research investigated the role of digital investment platforms in driving sustainable finance for emerging market FinTech ecosystems on an analytical basis. Operationalised by theoretical constructs, and brought together as a mixed-methodology approach that includes behavioural, technological and institutional factors, the results confirm that digital enablement effectively supports financial inclusion, a prerequisite for sustainable investment adoption. However, inclusion alone is insufficient. Similarly, financial literacy mediates the shift from access to responsible portfolio allocation, and digital trust acts as an amplifier of ESG transparency into sustainable decision-making.

The findings support the idea of digital investment platforms acting as democratisers of sustainable finance, but such a transformative power is contingent upon literacy improvement, regulatory harmonisation and transparent ESG data architecture. In developing countries, with continued institutional diversity and information asymmetry, digital platforms play the dual role of financial mediator and information intermediary.

6.1 Managerial Implications

- Fintech companies should consider integrating ESG literacy training modules, enhancing algorithmic

transparency and standardising ESG disclosure as means of developing trust.

- For regulators, integrated ESG taxonomies and digital infrastructure policies are vital to maintaining inclusive capital markets.
- And for investors, strong financial education programs can boost investments in sustainable products and long-term wealth accumulation.

6.2 Limitations

However, there are limitations to our methodology despite its rigorousness:

- The cross-sectional survey design restricts the causal inference.
- Reports of ESG adoption may suffer from social desirability.
- Country selection, though diverse, does not capture all emerging markets.
- The heterogeneity of ESG measurement could impact generalizability.

6.3 Future Research Directions

Future studies may:

- Track sustainable portfolio performance over time through longitudinal analyses.
- Use experimental designs to trial algorithmic nudges toward ESG assets.
- Contrast between the developed and emerging market ecosystems.
- Integrate blockchain-based ESG verification frameworks.

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